

119TH CONGRESS
1ST SESSION

S. _____

To update the 21st Century Communications and Video Accessibility Act
of 2010.

IN THE SENATE OF THE UNITED STATES

Mr. MARKEY introduced the following bill; which was read twice and referred
to the Committee on _____

A BILL

To update the 21st Century Communications and Video
Accessibility Act of 2010.

1 *Be it enacted by the Senate and House of Representa-*
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE; TABLE OF CONTENTS.**

4 (a) **SHORT TITLE.**—This Act may be cited as the
5 “Communications, Video, and Technology Accessibility
6 Act of 2025”.

7 (b) **TABLE OF CONTENTS.**—The table of contents for
8 this Act is as follows:

Sec. 1. Short title; table of contents.

TITLE I—CLOSED CAPTIONING AND AUDIO DESCRIPTION

Sec. 101. Definitions.

- Sec. 102. Closed captioning.
 Sec. 103. Audio description.
 Sec. 104. Technical and conforming amendments relating to economic burden.
 Sec. 105. Sign language in video programming.
 Sec. 106. Closed Captioning, Audio Description, and Sign Language Advisory Committee.
 Sec. 107. Inquiries and reports to Congress.

TITLE II—VIDEO PLAYBACK APPARATUSES

- Sec. 201. Video playback apparatuses.

TITLE III—COMMUNICATIONS SERVICES

- Sec. 301. Video conferencing.
 Sec. 302. Relay services.
 Sec. 303. National DeafBlind equipment distribution program.

TITLE IV—CUSTOMER SERVICE

- Sec. 401. Usability of advanced communication and video programming services.

TITLE V—EMERGING TECHNOLOGY

- Sec. 501. Emerging technology.

TITLE VI—ENFORCEMENT AND REPORTING

- Sec. 601. Accessibility enforcement.
 Sec. 602. Accessibility complaint reporting.

1 **TITLE I—CLOSED CAPTIONING** 2 **AND AUDIO DESCRIPTION**

3 **SEC. 101. DEFINITIONS.**

4 (a) VIDEO PROGRAMMING ACCESSIBILITY DEFINI-
 5 TIONS.—Section 713 of the Communications Act of 1934
 6 (47 U.S.C. 613) is amended—

7 (1) by redesignating subsection (h) as sub-
 8 section (a);

9 (2) by moving subsection (a), as so redesign-
 10 nated, so that it appears immediately before sub-
 11 section (b); and

12 (3) in subsection (a), as so redesignated—

1 (A) in paragraph (1)—

2 (i) by striking “television program’s
3 key visual elements” and inserting “the
4 key visual elements of a video program or
5 consumer generated media”; and

6 (ii) by striking “the program’s dia-
7 logue” and inserting “the dialogue of the
8 program or media”;

9 (B) by striking paragraph (2); and

10 (C) by inserting after paragraph (1) the
11 following:

12 “(2) LIVE PROGRAMMING.—The term ‘live pro-
13 gramming’ has the meaning given the term in sec-
14 tion 79.1 of title 47, Code of Federal Regulations,
15 or any successor regulation.

16 “(3) NEAR-LIVE PROGRAMMING.—The term
17 ‘near-live programming’ has the meaning given the
18 term in section 79.1 of title 47, Code of Federal
19 Regulations, or any successor regulation.

20 “(4) ONLINE VIDEO PROGRAMMING.—The term
21 ‘online video programming’ means video program-
22 ming delivered using Internet protocol or any suc-
23 cessor protocol.

24 “(5) PRERECORDED PROGRAMMING.—The term
25 ‘prerecorded programming’ has the meaning given

1 the term in section 79.1 of title 47, Code of Federal
2 Regulations, or any successor regulation.

3 “(6) VIDEO PROGRAMMING.—The term ‘video
4 programming’—

5 “(A) means programming by, or generally
6 considered comparable to programming pro-
7 vided by, a television broadcast station or non-
8 broadcast network, including programming de-
9 livered using Internet protocol or any successor
10 protocol;

11 “(B) includes—

12 “(i) programming provided on de-
13 mand at the request of a viewer; and

14 “(ii) programming streamed live or at
15 a prescribed time or times to all or a sub-
16 set of viewers; and

17 “(C) does not include consumer generated
18 media.”.

19 (b) DISABILITY.—In this Act, the term “disability”
20 has the meaning given the term in section 3 of the Ameri-
21 cans with Disabilities Act of 1990 (42 U.S.C. 12102).

22 **SEC. 102. CLOSED CAPTIONING.**

23 Section 713 of the Communications Act of 1934 (47
24 U.S.C. 613) is amended—

1 (1) by redesignating subsections (d) through (g)
2 as subsections (e) through (h), respectively;

3 (2) in subsection (c)—

4 (A) in the heading, by striking “DEAD-
5 LINES” and inserting “REQUIREMENTS”;

6 (B) in paragraph (1), in the heading, by
7 striking “IN GENERAL” and inserting “DEAD-
8 LINES FOR TELEVISION PROGRAMMING CAP-
9 TIONS”; and

10 (C) by striking paragraphs (2) and (3) and
11 inserting the following:

12 “(2) CLOSED CAPTIONING REGULATIONS FOR
13 ONLINE VIDEO PROGRAMMING AND CONSUMER GEN-
14 ERATED MEDIA.—

15 “(A) CLOSED CAPTIONING REGULATIONS
16 FOR NEW ONLINE VIDEO PROGRAMMING.—Not
17 later than 12 months after the date of submis-
18 sion of the recommendations to the Commission
19 under section 106(d)(1) of the Communications,
20 Video, and Technology Accessibility Act of
21 2025, the Commission shall revise its regula-
22 tions, taking into account those recommenda-
23 tions, to require all online video programming
24 that is first made available on or after the ef-
25 fective date of the revised regulations to be fully

1 accessible through the provision, receipt, and
2 display of closed captioning, except as provided
3 in subsection (e).

4 “(B) SCHEDULE.—The regulations revised
5 under subparagraph (A) shall include an appro-
6 priate schedule of deadlines, the earliest of
7 which shall be not less than 2 years after the
8 effective date of the revised regulations and the
9 latest of which shall be not more than 6 years
10 after that effective date, for the provision, re-
11 ceipt, and display of closed captioning on online
12 video programming that is first made available
13 on or after the effective date of the revised reg-
14 ulations.

15 “(C) REQUIREMENTS FOR REGULA-
16 TIONS.—The regulations revised under subpara-
17 graph (A)—

18 “(i) shall ensure that English-lan-
19 guage and Spanish-language online video
20 programming that is first made available
21 on or after the effective date of the revised
22 regulations is fully accessible through the
23 provision, receipt, and display of closed
24 captions in the original language of the
25 audio track of the programming;

1 “(ii) shall define the categories of en-
2 tities involved in the delivery of online
3 video programming and apportion the re-
4 sponsibilities for the provision, quality,
5 pass-through, and rendering of closed cap-
6 tions among such entities to ensure that
7 closed caption data—

8 “(I) remains with the video pro-
9 gramming to which the data is added;
10 and

11 “(II) is distributed in common
12 formats so that closed captions can be
13 exhibited intact by all other entities
14 that subsequently make the program-
15 ming available to viewers;

16 “(iii) may not distinguish between
17 full-length programming and video clips;
18 and

19 “(iv) for the purposes of determining
20 closed captioning obligations under this
21 section and assessing compliance with reg-
22 ulations of the Commission governing the
23 quality of closed captioning, including
24 under section 79.1 of title 47, Code of
25 Federal Regulations, shall treat any video

1 programming that was live programming
2 or near-live programming at the time that
3 it was initially made available to viewers as
4 prerecorded programming if it is again
5 made available to viewers more than 48
6 hours after its initial availability.

7 “(D) CLOSED CAPTIONING REGULATIONS
8 FOR OLDER ONLINE VIDEO PROGRAMMING AND
9 ON CONSUMER GENERATED MEDIA.—

10 “(i) IN GENERAL.—Not later than 12
11 months after the date of submission of the
12 recommendations to the Commission under
13 section 106(d)(1) of the Communications,
14 Video, and Technology Accessibility Act of
15 2025, the Commission shall prescribe regu-
16 lations, taking into account those rec-
17 ommendations, to maximize, through the
18 provision, receipt, and performance of
19 closed captioning, the accessibility of—

20 “(I) online video programming
21 that was first made available before
22 the effective date of the revised regu-
23 lations under subparagraph (A) of
24 this paragraph; and

25 “(II) consumer generated media.

1 “(ii) REQUIREMENT FOR CONSUMER
2 GENERATED MEDIA.—In prescribing regu-
3 lations for consumer generated media
4 under clause (i)(II), the Commission shall
5 require that an entity engaged in making
6 available consumer generated media,
7 whether or not the entity is also engaged
8 in making available video that is not con-
9 sumer generated media, provides—

10 “(I) authoring tools that permit
11 users who post videos on the entity’s
12 platform to add closed captions;

13 “(II) timely and effective notice,
14 at or before the time of upload, to
15 users who post videos on the entity’s
16 platform that such authoring tools are
17 available for videos; and

18 “(III) guidance on how to use
19 such authoring tools.

20 “(E) RELATION TO PREVIOUS REQUIRE-
21 MENTS.—The regulations revised or prescribed
22 under subparagraphs (A) and (D) may not im-
23 pair or preclude the applicability of, compliance
24 with, or the enforcement of the requirements
25 under this section or the regulations prescribed

1 thereunder that were in effect on the day before
2 the date of enactment of the Communications,
3 Video, and Technology Accessibility Act of
4 2025, including the requirement to provide
5 closed captioning on video programming that is
6 published or exhibited on television and subse-
7 quently delivered using Internet protocol or any
8 successor protocol.”;

9 (3) by inserting after subsection (c) the fol-
10 lowing:

11 “(d) CAPTION QUALITY UPDATES.—

12 “(1) IN GENERAL.—Not later than 2 years
13 after the date of submission of the recommendations
14 to the Commission under section 106(d)(1) of the
15 Communications, Video, and Technology Accessi-
16 bility Act of 2025, the Commission shall prescribe
17 regulations, taking into account those recommenda-
18 tions, that extend the requirements for the quality of
19 closed captions under section 79.1 of title 47, Code
20 of Federal Regulations, or any successor regulations,
21 to all online video programming and consumer gen-
22 erated media for which closed captioning is required
23 to be provided under subsection (c) or the regula-
24 tions prescribed thereunder.

1 “(2) REGULAR UPDATES.—Not later than 4
2 years after the date of enactment of the Commu-
3 nications, Video, and Technology Accessibility Act of
4 2025, and every 4 years thereafter, the Commission
5 shall—

6 “(A) review its regulations and associated
7 deadlines pertaining to the quality of closed
8 captions; and

9 “(B) as necessary, update the regulations
10 and associated deadlines described in subpara-
11 graph (A) to reflect technological and methodo-
12 logical advances.”; and

13 (4) in subsection (e), as so redesignated—

14 (A) in the matter preceding paragraph (1),
15 by striking “subsection (b)” and inserting “sub-
16 sections (b) and (c)”;

17 (B) in paragraph (1), by striking “provider
18 or owner of such programming” and inserting
19 “entity responsible for publishing, exhibiting, or
20 making available such programming.”.

21 **SEC. 103. AUDIO DESCRIPTION.**

22 (a) IN GENERAL.—Subsection (g) of section 713 of
23 the Communications Act of 1934 (47 U.S.C. 613), as re-
24 designated by section 102, is amended—

1 (1) in the heading, by striking “VIDEO” and in-
2 sserting “AUDIO”; and

3 (2) by striking paragraphs (2), (3), and (4) and
4 inserting the following:

5 “(2) AUDIO DESCRIPTION REGULATIONS FOR
6 PROGRAMMING PUBLISHED OR EXHIBITED ON TELE-
7 VISION.—

8 “(A) IN GENERAL.—Not later than 12
9 months after the date of submission of the rec-
10 ommendations to the Commission under section
11 106(d)(1) of the Communications, Video, and
12 Technology Accessibility Act of 2025, the Com-
13 mission shall revise its regulations, taking into
14 account those recommendations, to require all
15 video programming first published or exhibited
16 on television on or after the effective date of the
17 revised regulations to be fully accessible
18 through the provisions, receipt, and perform-
19 ance of audio description.

20 “(B) REQUIREMENTS.—The regulations
21 revised under subparagraph (A)—

22 “(i) shall ensure that all English-lan-
23 guage and Spanish-language video pro-
24 gramming first published or exhibited on
25 television on or after the effective date of

1 the revised regulations, is fully accessible
2 through the provision, receipt, and per-
3 formance of audio description in the origi-
4 nal language of the audio track of the pro-
5 gramming in all designated market areas,
6 except as provided in paragraph (5);

7 “(ii) shall include an appropriate
8 schedule of deadlines, the earliest of which
9 shall be not less than 2 years after the ef-
10 fective date of the revised regulations and
11 the latest of which shall be not more than
12 6 years after that effective date, for the
13 provision, receipt, and performance of
14 audio described programming first pub-
15 lished or exhibited on television on or after
16 that effective date;

17 “(iii) shall provide that audio de-
18 scribed programming first published or ex-
19 hibited on television on or after the effec-
20 tive date of the revised regulations shall be
21 labeled and searchable or otherwise easily
22 discoverable through navigation devices,
23 apparatuses, applications, and other meth-
24 ods by which the programming is published
25 or exhibited;

1 “(iv) shall provide that to the extent
2 there is an audio channel or audio track
3 dedicated solely to making audio descrip-
4 tion available, video programming first
5 published or exhibited on television on or
6 after the effective date of the revised regu-
7 lations with audio description shall be
8 made available to the public on such chan-
9 nel or track, so long as it is achievable (as
10 defined in section 716(g)); and

11 “(v) shall require any entity involved
12 in the publishing or exhibiting of audio de-
13 scribed programming on television that is
14 first published or exhibited on or after the
15 effective date of the revised regulations to
16 provide contact information, consistent
17 with section 79.1(i) of title 47, Code of
18 Federal Regulations, or any successor reg-
19 ulation, for consumers to report problems
20 related to audio description.

21 “(3) AUDIO DESCRIPTION REGULATIONS FOR
22 ONLINE VIDEO PROGRAMMING AND CONSUMER GEN-
23 ERATED MEDIA.—

24 “(A) AUDIO DESCRIPTION REGULATIONS
25 FOR NEW ONLINE VIDEO PROGRAMMING.—Not

1 later than 18 months after the date of submis-
2 sion of the recommendations to the Commission
3 under section 106(d)(1) of the Communications,
4 Video, and Technology Accessibility Act of
5 2025, the Commission shall revise its regula-
6 tions, taking into account those recommenda-
7 tions, to require all online video programming
8 that is first made available on or after the ef-
9 fective date of the revised regulations to be fully
10 accessible through the provision, receipt, and
11 performance of audio description.

12 “(B) SCHEDULE.—The regulations revised
13 under subparagraph (A) shall include an appro-
14 priate schedule of deadlines, the earliest of
15 which shall be not less than 2 years after the
16 effective date of the revised regulations and the
17 latest of which shall be not more than 6 years
18 after that effective date, for the provision, re-
19 ceipt, and performance of audio description on
20 online video programming that is first made
21 available on or after that effective date.

22 “(C) REQUIREMENTS FOR REGULA-
23 TIONS.—The regulations revised under subpara-
24 graph (A) shall—

1 “(i) ensure that all English-language
2 and Spanish-language online video pro-
3 gramming that is first made available on
4 or after the effective date of the revised
5 regulations is fully accessible through the
6 provision, receipt, and performance of
7 audio description in the original language
8 of the audio track of the programming;

9 “(ii) define the categories of entities
10 engaged in making available online video
11 programming and apportion the respon-
12 sibilities for the provision, quality, pass-
13 through, and rendering of audio descrip-
14 tion among such entities to ensure that
15 audio description data—

16 “(I) remains with the video pro-
17 gramming to which the data is added;
18 and

19 “(II) is distributed in common
20 formats so that audio description can
21 be exhibited intact by all other entities
22 that subsequently make the program-
23 ming available to viewers;

24 “(iii) require, to the extent that an
25 entity makes available to the public guides

1 or listings of its online video programming,
2 that the entity include information about
3 the availability of audio description in
4 those guides or listings to enable that pro-
5 gramming to be searchable or easily dis-
6 coverable through navigation devices,
7 apparatuses, applications, and other meth-
8 ods on which the programming is made
9 available;

10 “(iv) shall provide that to the extent
11 there is an audio channel or audio track
12 dedicated solely to making audio descrip-
13 tion available, online video programming
14 shall be provided on such channel or track,
15 unless that is not achievable (as defined in
16 section 716(g)); and

17 “(v) require entities engaged in mak-
18 ing available audio described online video
19 programming to provide contact informa-
20 tion, consistent with section 79.4(c)(2)(iii)
21 of title 47, Code of Federal Regulations, or
22 any successor regulation, for end users to
23 report problems related to audio descrip-
24 tion.

1 “(D) AUDIO DESCRIPTION REGULATIONS
2 FOR OLDER ONLINE VIDEO PROGRAMMING AND
3 ON CONSUMER GENERATED MEDIA.—

4 “(i) IN GENERAL.—Not later than 18
5 months after the date of submission of the
6 recommendations to the Commission under
7 section 106(d)(1) of the Communications,
8 Video, and Technology Accessibility Act of
9 2025, the Commission shall prescribe regu-
10 lations, taking into account those rec-
11 ommendations, to maximize, through the
12 provision, receipt, and performance of
13 audio description, the accessibility of—

14 “(I) online video programming
15 that is first made available before the
16 effective date of the revised regula-
17 tions under subparagraph (A) of this
18 paragraph; and

19 “(II) consumer generated media.

20 “(ii) REQUIREMENT FOR CONSUMER
21 GENERATED MEDIA.—In prescribing regu-
22 lations for consumer generated media
23 under clause (i)(II), the Commission shall
24 require that an entity engaged in making
25 available consumer generated media,

1 whether or not the entity is also engaged
2 in making available video that is not con-
3 sumer generated media, provides—

4 “(I) authoring tools that permit
5 users who post videos on the entity’s
6 platform to add closed captions;

7 “(II) timely and effective notice,
8 at or before the time of upload, to
9 users who post videos on the entity’s
10 platform that such authoring tools are
11 available for videos; and

12 “(III) guidance on how to use
13 such authoring tools.

14 “(4) AUDIO DESCRIPTION QUALITY.—

15 “(A) IN GENERAL.—Not later than 4 years
16 after the date of enactment of the Communica-
17 tions, Video, and Technology Accessibility Act
18 of 2025, the Commission shall prescribe regula-
19 tions to ensure the technical quality of audio
20 description on video programming, including
21 online video programming, and consumer gen-
22 erated media as necessary to afford access to
23 video programming and consumer generated
24 media that is functionally equivalent to the ac-

1 veyed in the audio of the program or
2 media.

3 “(C) COMPLIANCE AND ENFORCEMENT.—
4 For the purposes of achieving compliance with
5 and enforcement of the requirements of this
6 paragraph and the regulations prescribed there-
7 under, the Commission shall prescribe regula-
8 tions that include the compliance and enforce-
9 ment procedures under section 79.1(g)(9) of
10 title 47, Code of Federal Regulations, or any
11 successor regulation.

12 “(5) AUDIO DESCRIPTION EXEMPTIONS.—Not-
13 withstanding paragraphs (2) and (3)—

14 “(A) the Commission may exempt by regu-
15 lation from the requirements under paragraphs
16 (2) and (3) programs or media, classes of pro-
17 grams or media, or services for which the Com-
18 mission has determined that the provision of
19 audio description would be economically burden-
20 some to an entity responsible for publishing, ex-
21 hibiting, or making available such programming
22 or media; and

23 “(B) an entity responsible for publishing,
24 exhibiting, or making available video program-
25 ming or consumer generated media may peti-

1 tion the Commission for an exemption from the
2 requirements under paragraphs (2) and (3),
3 and the Commission may grant the exemption
4 upon a showing that the requirement to include
5 audio description would be economically burden-
6 some.”.

7 (b) TECHNICAL AND CONFORMING AMENDMENTS.—
8 The Communications Act of 1934 (47 U.S.C. 151 et seq.)
9 is amended—

10 (1) in title III (47 U.S.C. 301 et seq.)—

11 (A) in section 303(u) (47 U.S.C.
12 303(u))—

13 (i) in paragraph (1)(B)—

14 (I) by striking “video descrip-
15 tion” and inserting “audio descrip-
16 tion”; and

17 (II) by striking “section 713(f)”
18 and inserting “section 713(g)”; and

19 (ii) by moving the left margin of that
20 subsection and each paragraph, subpara-
21 graph, and clause therein 2 ems to the left;
22 and

23 (B) in section 330(b) (47 U.S.C. 330(b)),
24 by striking “video description” each place the

1 term appears and inserting “audio description”;
2 and

3 (2) in section 713 (47 U.S.C. 613), in sub-
4 section (a)(1), as redesignated by section 101—

5 (A) in the paragraph heading, by striking
6 “VIDEO DESCRIPTION” and inserting “AUDIO
7 DESCRIPTION”; and

8 (B) by striking “video description” and in-
9 serting “audio description”.

10 **SEC. 104. TECHNICAL AND CONFORMING AMENDMENTS RE-**
11 **LATING TO ECONOMIC BURDEN.**

12 Subsection (f) of section 713 of the Communications
13 Act of 1934 (47 U.S.C. 613), as redesignated by section
14 102, is amended to read as follows:

15 “(f) **ECONOMICALLY BURDENSOME.**—For purposes
16 of this section, the term ‘economically burdensome’ means
17 resulting in significant difficulty or expense. In deter-
18 mining whether the closed captions or audio description
19 necessary to comply with the requirements of this section
20 would be economically burdensome, the factors to be con-
21 sidered include—

22 “(1) the nature and cost of the closed captions
23 or audio description for the programming;

24 “(2) the impact on the operation of the provider
25 or program owner;

1 “(3) the financial resources of the provider or
2 program owner; and

3 “(4) the type of operations of the provider or
4 program owner.”.

5 **SEC. 105. SIGN LANGUAGE IN VIDEO PROGRAMMING.**

6 Section 713 of the Communications Act of 1934 (47
7 U.S.C. 613) is amended by inserting before subsection (j)
8 the following:

9 “(i) SIGN LANGUAGE INTERPRETATION OF VIDEO
10 PROGRAMMING.—

11 “(1) IN GENERAL.—Not later than 1 year after
12 the date of submission of the recommendations to
13 the Commission under section 106(d)(2) of the Com-
14 munications, Video, and Technology Accessibility
15 Act of 2025, the Commission shall prescribe regula-
16 tions, taking into account those recommendations, to
17 require, in the case of video programming first pub-
18 lished or exhibited on television or first delivered
19 using Internet protocol or any successor protocol on
20 or after the effective date of the regulations that in-
21 cludes the provision of sign language, that the entity
22 providing the programming ensure that the sign lan-
23 guage presentation is visible on the viewer’s screen
24 throughout the programming pursuant to standards
25 established by the Commission.

1 meaning given the term in section 3 of the
2 Communications Act of 1934 (47 U.S.C. 153).

3 (2) TERMS DEFINED IN SECTION 713 OF THE
4 COMMUNICATIONS ACT OF 1934.—In this section, the
5 terms “audio description”, “live programming”,
6 “near-live programming”, “online video program-
7 ming”, “prerecorded programming”, and “video pro-
8 gramming” have the meanings given those terms in
9 section 713 of the Communications Act of 1934 (47
10 U.S.C. 613), as amended by this title.

11 (b) ESTABLISHMENT.—Not later than 60 days after
12 the date of enactment of this Act, the Chair shall establish
13 an advisory committee to be known as the “Closed Cap-
14 tioning, Audio Description, and Sign Language Advisory
15 Committee”.

16 (c) MEMBERSHIP.—The Chair shall appoint individ-
17 uals who have the technical knowledge and engineering ex-
18 pertise to serve on the Advisory Committee in the fulfill-
19 ment of its duties, including the following:

20 (1) Individual representatives, or representa-
21 tives of national organizations, including broad-
22 casters and multichannel video programming dis-
23 tributors (as defined in section 602 of the Commu-
24 nications Act of 1934 (47 U.S.C. 522)), engaged in

1 making available video programming, including on-
2 line video programming.

3 (2) Individual representatives, or representa-
4 tives of national organizations, of vendors, devel-
5 opers, and manufacturers of systems, facilities, in-
6 formation technology equipment, and consumer elec-
7 tronics for the provision of video programming, in-
8 cluding online video programming.

9 (3) Individuals with expertise generating con-
10 sumer generated media.

11 (4) Representatives of national organizations
12 representing individuals with disabilities and older
13 Americans.

14 (5) Representatives of service agencies engaged
15 in the provision of captioning and audio description
16 for video programming, including online video pro-
17 gramming.

18 (6) Academic experts or representatives of re-
19 search institutes with expertise on closed captioning
20 and audio description.

21 (7) Individuals with expertise that can con-
22 tribute to standards for the display of sign language
23 interpretation on video programming.

1 (8) Other individuals with technical and engi-
2 neering expertise, as the Chair determines appro-
3 priate.

4 (d) DEVELOPMENT OF RECOMMENDATIONS.—

5 (1) CLOSED CAPTIONING AND AUDIO DESCRIP-
6 TION RECOMMENDATIONS.—Not later than 180 days
7 after the date of establishment of the Advisory Com-
8 mittee under subsection (b), the Advisory Committee
9 shall develop and submit to the Commission rec-
10 ommendations that include the following:

11 (A) A recommended schedule of deadlines
12 for the provision of closed captioning and audio
13 description on online video programming.

14 (B) Identification of, and recommendations
15 for, the protocols and technical capabilities,
16 standards, and procedures needed to enable re-
17 sponsible entities to reliably provide, receive,
18 and display closed captions and audio descrip-
19 tion of online video programming.

20 (C) A recommendation for any regulations
21 that may be necessary to ensure compatibility
22 between online video programming and
23 apparatuses and navigation devices capable of
24 receiving and displaying such programming in

1 order to facilitate access to closed captions and
2 audio description.

3 (D) Identification of the categories of enti-
4 ties involved in the delivery of online video pro-
5 gramming, along with a recommendation on
6 how to apportion the responsibilities for the
7 provision, quality, pass-through, and display of
8 closed captions and the provision, quality, pass-
9 through, and performance of audio description
10 among those entities to ensure full access by
11 viewers.

12 (E) A recommendation for defining metrics
13 and thresholds to be used for measuring—

14 (i) the accuracy, synchronicity, com-
15 pleteness, and placement of closed captions
16 for live programming as necessary to af-
17 ford access to video programming that is
18 functionally equivalent to the access pro-
19 vided by the audio track, with minimum
20 thresholds that are neutral to different mo-
21 dalities for creating closed captions; and

22 (ii) the quality of audio description as
23 necessary to afford access to video pro-
24 gramming that is functionally equivalent to
25 the access provided visually with minimum

1 thresholds that are neutral to different mo-
2 dalities for creating audio description.

3 (F) A recommendation for the achievability
4 of making audio description available on a dedi-
5 cated audio channel.

6 (G) A recommendation for standards, pro-
7 tocols, and procedures to ensure that audio de-
8 scribed video programming is labeled and
9 searchable or otherwise easily discoverable
10 through navigation devices, apparatuses, appli-
11 cations, and other methods on which such pro-
12 gramming is published, exhibited, or made
13 available.

14 (H) A recommendation for best practices
15 for ensuring that closed captions and audio de-
16 scription on programming that was live pro-
17 gramming or near-live programming at the time
18 that it was initially made available to viewers
19 are subsequently made available at the level of
20 quality required for prerecorded programming.

21 (I) Identification of attributes of easy-to-
22 use authoring tools that permit users who post
23 videos on a platform to add closed captions and
24 audio description to online video programming.

1 (J) Recommendations for applying the
2 closed captioning and audio description obliga-
3 tions under section 713 of the Communications
4 Act of 1934 (47 U.S.C. 613), as amended by
5 this title, to consumer generated media, includ-
6 ing—

7 (i) thresholds and measures used to
8 determine the extent to which the obliga-
9 tions, including obligations for providing
10 closed captioning and audio description on
11 video clips, should apply to consumer gen-
12 erated media, for which the Advisory Com-
13 mittee may consider—

14 (I) the volume of postings;

15 (II) the size of viewership;

16 (III) whether the obligation is
17 economically burdensome (as defined
18 in section 713(f) of the Communica-
19 tions Act of 1934 (47 U.S.C. 613(f)),
20 as amended by this title); and

21 (IV) other measures as necessary
22 to ensure expanded access for individ-
23 uals with disabilities;

1 (ii) deadlines for bringing consumer
2 generated media into compliance with the
3 obligations; and

4 (iii) reasonable timeframes for pro-
5 viders of consumer generated media to re-
6 spond to consumer complaints and con-
7 cerns relating to closed captioning and
8 audio description on consumer generated
9 media.

10 (K) Recommendations for applying the
11 closed captioning and audio description obliga-
12 tions under section 713 of the Communications
13 Act of 1934 (47 U.S.C. 613), as amended by
14 this title, to online video programming that was
15 first made available before the effective date of
16 the applicable regulations revised under that
17 section, pursuant to this title, including—

18 (i) deadlines for bringing such pro-
19 gramming into compliance with the closed
20 captioning and audio description obliga-
21 tions, for which the Advisory Committee
22 may consider—

23 (I) the volume of programming;

24 (II) the size of viewership;

1 (III) whether the obligation is
2 economically burdensome (as defined
3 in section 713(f) of the Communica-
4 tions Act of 1934 (47 U.S.C. 613(f)),
5 as amended by this title); and

6 (IV) other measures as necessary
7 to ensure expanded access for individ-
8 uals with disabilities;

9 (ii) the intervals at which determina-
10 tions under clause (i) should be reviewed
11 and updated; and

12 (iii) reasonable timeframes for pro-
13 viders of such programming to respond to
14 consumer complaints and concerns relating
15 to closed captioning and audio description
16 on such programing.

17 (2) SIGN LANGUAGE VIDEO PROGRAMMING RE-
18 PORT.—Not later than 6 months after the date of
19 establishment of the Advisory Committee, the Advi-
20 sory Committee shall develop and submit to the
21 Commission recommendations for standards to en-
22 sure that where sign language is provided on video
23 programming, it is visible on the viewer's screen
24 throughout the programming.

25 (e) MEETINGS.—

1 (1) INITIAL MEETING.—The initial meeting of
2 the Advisory Committee shall take place not later
3 than 45 days after the date on which the Chair has
4 appointed all the members of the Advisory Com-
5 mittee under subsection (c).

6 (2) OTHER MEETINGS.—After the initial meet-
7 ing, the Advisory Committee shall meet at the call
8 of the Chair.

9 (3) NOTICE; OPEN MEETINGS.—Any meeting
10 held by the Advisory Committee shall be noticed not
11 later than 14 days before the meeting and shall be
12 open to the public.

13 (f) PROCEDURAL RULES.—

14 (1) QUORUM.—The presence of one-third of the
15 members of the Advisory Committee shall constitute
16 a quorum for conducting the business of the Advi-
17 sory Committee.

18 (2) SUBCOMMITTEES.—To assist the Advisory
19 Committee in carrying out its functions, the Chair
20 may establish appropriate subcommittees composed
21 of members of the Advisory Committee and other
22 subject matter experts.

23 (3) ADDITIONAL PROCEDURAL RULES.—The
24 Advisory Committee may adopt other procedural
25 rules as needed.

1 (g) INAPPLICABILITY OF FEDERAL ADVISORY COM-
2 MITTEE ACT.—Chapter 10 of title 5, United States Code,
3 shall not apply to the Advisory Committee.

4 **SEC. 107. INQUIRIES AND REPORTS TO CONGRESS.**

5 Section 713 of the Communications Act of 1934 (47
6 U.S.C. 613) is amended by adding at the end the following

7 “(k) INQUIRIES AND REPORTS TO CONGRESS.—

8 “(1) INQUIRIES AND REPORTS ON FURTHER
9 VIDEO PROGRAMMING ACCESSIBILITY REQUIRE-
10 MENTS.—

11 “(A) CLOSED CAPTIONING.—Not later
12 than 4 years after the effective date of the reg-
13 ulations prescribed under subsection (c)(2)(D)
14 of this section to implement, as appropriate, the
15 recommendations described in subparagraphs
16 (J) and (K) of section 106(d)(1) of the Com-
17 munications, Video, and Technology Accessi-
18 bility Act of 2025, the Commission shall com-
19 mence inquiries on, and not later than 1 year
20 thereafter, the Commission shall submit to Con-
21 gress a report on, each of the matters described
22 in paragraph (2) of this subsection.

23 “(B) AUDIO DESCRIPTION.—Not later
24 than 4 years after the effective date of the reg-
25 ulations prescribed under subsection (g)(3)(D)

1 of this section to implement, as appropriate, the
2 recommendations described in subparagraphs
3 (J) and (K) of section 106(d)(1) of the Com-
4 munications, Video, and Technology Accessi-
5 bility Act of 2025, the Commission shall com-
6 mence inquiries on, and not later than 1 year
7 thereafter, the Commission shall submit to Con-
8 gress a report on, each of the matters described
9 in paragraph (2) of this subsection.

10 “(2) CONTENT OF INQUIRIES AND REPORTS.—

11 The matters described in this paragraph are the fol-
12 lowing:

13 “(A) The availability, use, and benefits of
14 providing closed captioning or audio description
15 (as applicable) on consumer generated media.

16 “(B) The availability, use, and benefits of
17 providing closed captioning or audio description
18 (as applicable) on online video programming
19 that was first made available before the effec-
20 tive date of the revised regulations under sub-
21 section (c)(2)(A) or (g)(3)(A), respectively.

22 “(C) The technical and operational issues
23 and costs of providing closed captioning or
24 audio description (as applicable) on—

25 “(i) consumer generated media; and

1 “(ii) video programming described in
2 subparagraph (B).

3 “(D) The extent to which the measures,
4 thresholds, scope, intervals, and associated
5 deadlines used by the Commission to determine
6 the closed captioning or audio description (as
7 applicable) obligations for consumer generated
8 media and video programming described in sub-
9 paragraph (B) have been effective in providing
10 video programming access to individuals with
11 disabilities.

12 “(3) CONTINUING COMMISSION AUTHORITY.—
13 The Commission may, as necessary, update its regu-
14 lations and associated deadlines for the provision of
15 closed captioning or audio description on consumer
16 generated media and video programming described
17 in paragraph (2)(B) if the Commission determines,
18 based on the findings in the applicable report under
19 paragraph (1), that updated regulations are nec-
20 essary to—

21 “(A) effectively meet the accessibility needs
22 of individuals with disabilities; and

23 “(B) reflect technological and methodo-
24 logical advances.”.

1 (D) by redesignating paragraph (4) as
2 paragraph (8);

3 (E) by inserting after paragraph (3) the
4 following:

5 “(4) that the mechanism used for activating the
6 closed captioning, audio description, and other acces-
7 sibility features described in paragraph (3) be ‘read-
8 ily accessible’ as defined by the factors enumerated
9 in section 79.103(e)(1) of title 47, Code of Federal
10 Regulations, or any successor regulation;

11 “(5) that, if achievable and technically feasible,
12 apparatus equipped with the functions described in
13 paragraph (1) be equipped with an audio channel or
14 audio track dedicated solely to making audio de-
15 scription available;

16 “(6) that apparatus equipped with the functions
17 described in paragraph (1) provide a user with a
18 prompt to modify closed captioning and audio de-
19 scription activation and performance settings upon
20 initial power-on after user purchase of the apparatus
21 or upon a reset to factory settings of the apparatus;

22 “(7) that apparatus equipped with the functions
23 described in paragraph (1), if technically feasible,
24 provide the necessary hardware and software to
25 achieve compatibility with, and to the extent achiev-

1 able (as defined in section 716(g)), the integration
2 of, assistive technologies and services, peripheral de-
3 vices, or specialized customer premises equipment
4 commonly used by individuals with disabilities to
5 achieve access to the apparatus, including
6 refreshable braille displays, switch activation such as
7 sip and puff devices, hearing aids, hands-free tech-
8 nologies, and, if such apparatus is equipped with
9 voice input that is used to access its functions, voice
10 recognition functionality so that such menus or indi-
11 cators are accessible to and usable by individuals
12 with speech disabilities in real-time; and”;

13 (F) in paragraph (8), as so redesignated,
14 by striking “does not include” and inserting
15 with “includes”.

16 (b) IMPLEMENTING REGULATIONS.—

17 (1) DEFINITION.—In this subsection, the term
18 “navigation device” has the meaning given the term
19 in section 76.1200 of title 47, Code of Federal Reg-
20 ulations, or any successor regulation.

21 (2) REQUIREMENT.—Not later than 18 months
22 after the date of enactment of this Act, the Federal
23 Communications Commission shall prescribe such
24 regulations that apportion the responsibilities for
25 compliance with subsections (u), (z), and (aa) of sec-

1 tion 303 of the Communications Act of 1934 (47
2 U.S.C. 303), as amended by subsection (a), among
3 the categories of entities engaged in manufacturing,
4 importing into the United States, maintaining, oper-
5 ating, or providing applications, plugins, or other
6 software for apparatus and navigation devices to en-
7 sure full access by viewers via all entities responsible
8 for digital apparatus and navigation devices.

9 **TITLE III—COMMUNICATIONS** 10 **SERVICES**

11 **SEC. 301. VIDEO CONFERENCING.**

12 The Communications Act of 1934 (47 U.S.C. 151 et
13 seq.) is amended—

14 (1) in section 3 (47 U.S.C. 153)—

15 (A) by redesignating paragraph (59) as
16 paragraph (60); and

17 (B) by inserting after paragraph (58) the
18 following:

19 “(59) VISUAL INTERPRETATION SERVICES.—

20 The term ‘visual interpretation services’ means
21 functionality that is achieved using human assist-
22 ance or automation to generate real-time descrip-
23 tions of visual information, including images and
24 text, for the purpose of conveying those descriptions
25 to individuals who are blind or low vision.”; and

1 (2) in section 716(e) (47 U.S.C. 617(e)), by
2 adding at the end the following:

3 “(3) REVISION OF REGULATIONS; VIDEO CON-
4 FERENCING SERVICES.—

5 “(A) REGULATIONS.—Not later than 3
6 years after the date of enactment of this para-
7 graph, the Commission shall prescribe regula-
8 tions to require, unless not achievable, that all
9 providers of interoperable video conferencing
10 services and all manufacturers of equipment ca-
11 pable of providing or enabling interoperable
12 video conferencing services make available—

13 “(i) voice recognition functionality
14 that is capable of generating understand-
15 able speech when used by individuals with
16 speech disabilities;

17 “(ii) a simplified user interface that is
18 accessible to individuals with cognitive dis-
19 abilities, including a simplified, secure mo-
20 dality for initiating and authenticating
21 interoperable video conferencing services;

22 “(iii) instructional materials for acti-
23 vating interoperable video conferencing
24 services with plain and simple language

1 and iconography that is accessible to indi-
2 viduals with cognitive disabilities;

3 “(iv) visual interpretation services;

4 “(v) screen-reader capability for all
5 user interface elements and visual informa-
6 tion, including presentations, videos, and
7 interactive documents shared during inter-
8 operable video conferencing calls;

9 “(vi) refreshable braille displays and
10 other devices used for the tactile convey-
11 ance of interface elements and visual infor-
12 mation, including presentations, videos,
13 and interactive documents shared during
14 interoperable video conferencing calls; and

15 “(vii) hands-free technologies.

16 “(B) INDUSTRY FLEXIBILITY.—An entity
17 may satisfy the requirements under the regula-
18 tions prescribed under subparagraph (A) with
19 respect to the video conferencing services,
20 equipment, or systems the entity provides or
21 manufactures, as applicable, by ensuring that
22 the services, equipment, or systems are acces-
23 sible and usable by individuals with disabil-
24 ities—

1 “(i) without the use of third party ap-
2 plications, peripheral devices, software,
3 hardware, or customer premises equip-
4 ment; or

5 “(ii) with the use of third party appli-
6 cations, peripheral devices, software, hard-
7 ware, or customer premises equipment, so
8 long as consumers are not assessed
9 charges associated with achieving accessi-
10 bility through such third party mecha-
11 nisms.

12 “(C) COMPATIBILITY FOR VIDEO CONFER-
13 ENCING SERVICES.—If compliance with a regu-
14 lation prescribed under subparagraph (A) is not
15 achievable through the means set forth in sub-
16 paragraph (B), a manufacturer or provider that
17 enables interoperable video conferencing serv-
18 ices shall, unless not achievable, ensure that its
19 interoperable video conferencing service or
20 equipment is compatible with existing periph-
21 eral devices or specialized customer premises
22 equipment commonly used by individuals with
23 disabilities to provide the accessibility features
24 described in subparagraph (A).”.

1 **SEC. 302. RELAY SERVICES.**

2 Section 225 of the Communications Act of 1934 (47
3 U.S.C. 225) is amended—

4 (1) in subsection (a)—

5 (A) by redesignating paragraphs (2) and
6 (3) as paragraphs (5) and (6), respectively;

7 (B) by inserting after paragraph (1) the
8 following:

9 “(2) COMMUNICATION FACILITATOR.—The term
10 ‘communication facilitator’ means a skilled user of
11 sign language who is able to facilitate the ability of
12 a DeafBlind person to engage in transmission and
13 other services described in this section by conveying
14 the information provided during the use of those
15 services to the DeafBlind person through close vision
16 or tactile sign language.

17 “(3) DEAF INTERPRETER.—The term ‘Deaf in-
18 terpreter’ means an individual who—

19 “(A) is deaf or hard of hearing;

20 “(B) possesses native or near-native flu-
21 ency in sign language; and

22 “(C) has specialized training or experience
23 to assist in providing functionally equivalent
24 sign language interpretation for an individual
25 using sign language in a situation that—

1 “(i) requires linguistic or cultural me-
2 diation;

3 “(ii) may be highly complex in nature;
4 or

5 “(iii) may involve individuals who face
6 linguistic challenges, such as through
7 atypical language use, language depriva-
8 tion, or idiosyncratic signing styles.

9 “(4) DIRECT VIDEO CALLING SERVICE.—The
10 term ‘direct video calling service’ means telephone
11 customer support using one-to-one video communica-
12 tion that—

13 “(A) is facilitated by a contact center rep-
14 resentative; and

15 “(B) enables a real-time conversation to
16 occur directly between not fewer than 2 parties
17 using sign language—

18 “(i) not less than 1 of the parties to
19 which is a governmental agency, business,
20 non-profit organization, emergency author-
21 ity, or other enterprise; and

22 “(ii) not less than 1 of the parties to
23 which—

24 “(I)(aa) is deaf, hard of hearing,
25 or DeafBlind; or

1 “(bb) has a speech disability or
2 auditory processing disorder; and

3 “(II) relies on sign language for
4 communication.”; and

5 (C) by striking paragraph (6), as so reded-
6 ignated, and inserting the following:

7 “(6) TELECOMMUNICATIONS RELAY SERV-
8 ICES.—The term ‘telecommunications relay services’
9 means—

10 “(A) transmission services that provide the
11 ability for an individual who is deaf, hard of
12 hearing, or DeafBlind, or who has a speech dis-
13 ability or an auditory processing disorder, to
14 engage in communication by wire or radio with
15 1 or more individuals, in a manner that is func-
16 tionally equivalent to, or, if technically feasible,
17 provides access that is equal to, the ability of
18 a hearing individual who does not have a speech
19 disability to communicate using voice commu-
20 nication services or advanced communications
21 services by wire or radio; and

22 “(B) other services facilitating functionally
23 equivalent communication by wire or radio for
24 an individual who is deaf, hard of hearing, or
25 DeafBlind, or who has a speech disability or an

1 auditory processing disorder, including the pro-
2 vision of communication facilitators for an indi-
3 vidual who is DeafBlind and the provision of di-
4 rect video calling services for communication in
5 real-time by sign language users with customer
6 service centers and other call centers operated
7 by local, State, or Federal government agencies,
8 crisis centers, and emergency authorities.”; and
9 (2) in subsection (d), by adding at the end the
10 following:

11 “(4) SIGN LANGUAGE ACCESS TO EMERGENCY
12 SERVICES; COMMUNICATION FACILITATORS; DIRECT
13 VIDEO CALLING SERVICES.—

14 “(A) DEFINITION.—In this paragraph, the
15 term ‘video relay service’ has the meaning given
16 the term in section 64.601(a)(57) of title 47,
17 Code of Federal Regulations, or any successor
18 regulation.

19 “(B) REGULATIONS.—Not later than 2
20 years after the date of enactment of this para-
21 graph, the Commission shall prescribe such reg-
22 ulations as are necessary to—

23 “(i) define as eligible for relay service
24 support from the fund described in section
25 64.604(c)(5)(iii) of title 47, Code of Fed-

1 eral Regulations, as in effect on that date
2 of enactment—

3 “(I) direct video calling services
4 between sign language users and call
5 center representatives in local, State,
6 or Federal government agencies, crisis
7 centers, and emergency authorities;

8 “(II) services provided by com-
9 munication facilitators on tele-
10 communications relay services calls
11 with individuals who are DeafBlind;
12 and

13 “(III) the provision of a Deaf in-
14 terpreter to accompany a hearing
15 communications assistant, as defined
16 in section 64.601(a)(13) of title 47,
17 Code of Federal Regulations, or any
18 successor regulation, when necessary
19 to assist in providing functionally
20 equivalent sign language interpreta-
21 tion on calls using video relay service;

22 “(ii) achieve full, equal, and direct ac-
23 cess to public safety answering points, as
24 that term is defined in section 222(h), and
25 other local emergency authorities, includ-

1 ing emergency authorities responding to
2 wireless calls placed by dialing 9–1–1, by
3 individuals who—

4 “(I) are deaf, hard of hearing, or
5 DeafBlind, or who have a speech dis-
6 ability or a cognitive disability; and

7 “(II) use sign language; and

8 “(iii) unless not achievable (as defined
9 in section 716(g)), ensure that a person
10 can have a single telephone number for the
11 purpose of receiving calls and messages
12 from other entities calling by means of
13 video relay services or voice or electronic
14 text messaging services.

15 “(C) CONTENTS.—The regulations de-
16 scribed in subparagraph (A)(ii) shall, unless not
17 achievable (as defined in section 716(g)), at a
18 minimum, require that users communicating by
19 means of a video relay service or a direct video
20 calling service shall be capable of using native
21 dialing or 1-step access on a mobile phone so
22 that such communication—

23 “(i) includes the location information
24 of the user, to be transmitted and delivered

1 immediately and directly to the applicable
2 emergency authority; and

3 “(ii) is received by the applicable
4 emergency authority with the same speed
5 and efficiency as a voice call made by dial-
6 ing 9–1–1.

7 “(5) REASSESSMENT OF AVAILABLE SERVICES
8 AND MINIMUM STANDARDS.—Not later than 4 years
9 after the date of enactment of this paragraph, and
10 once every 4 years thereafter, the Commission shall,
11 as necessary to respond to evolving communication
12 technologies, reassess and update the regulations
13 prescribed under this subsection to ensure that those
14 regulations effectively satisfy the communication
15 needs of individuals with disabilities who are covered
16 by this Act, including by—

17 “(A) assessing the need for new modes of
18 telecommunications relay services; and

19 “(B) increasing and improving the manda-
20 tory minimum standards to ensure the quality
21 and privacy of telecommunications relay serv-
22 ices.”.

1 **SEC. 303. NATIONAL DEAFBLIND EQUIPMENT DISTRIBUTION PROGRAM.**
2

3 (a) IN GENERAL.—Section 719 of the Communica-
4 tions Act of 1934 (47 U.S.C. 620) is amended—

5 (1) in subsection (a)—

6 (A) by striking “low-income”; and

7 (B) by striking “deaf-blind” and inserting
8 “DeafBlind”;

9 (2) by amending subsection (b) to read as fol-
10 lows:

11 “(b) DEFINITION.—In this section, the term ‘indi-
12 vidual who is DeafBlind’—

13 “(1) has the meaning given the term ‘individual
14 who is deaf-blind’ in section 206 of the Helen Keller
15 National Center Act (29 U.S.C. 1905); and

16 “(2) includes an individual who—

17 “(A) for the purposes of satisfying sub-
18 paragraph (A)(i) of such section 206(2), has
19 been diagnosed with a cortical or cerebral visual
20 impairment;

21 “(B) for the purposes of satisfying sub-
22 paragraph (A)(ii) of such section 206(2), has
23 been diagnosed with an auditory processing dis-
24 order; or

25 “(C) for the purposes of satisfying sub-
26 paragraphs (A)(i) and (A)(ii) of such section

1 “(1) DEFINITION.—In this subsection, the term
2 ‘direct video calling services’ has the meaning given
3 the term in section 225(a).

4 “(2) MANUFACTURERS AND SERVICE PRO-
5 VIDERS.—If a manufacturer or service provider to
6 which subsections (a) and (b) apply offers live or
7 machine-generated customer assistance to the gen-
8 eral public, each such entity shall, unless not achiev-
9 able, make such assistance usable to individuals with
10 disabilities who rely on sign language by making
11 available the ability to communicate in real time in
12 sign language with customer service agents through
13 direct video calling services.

14 “(3) VIDEO PROGRAMMING.—If a video pro-
15 gramming provider, multi-video programming dis-
16 tributor, or video apparatus manufacturer to which
17 this Act applies offers live or machine-generated cus-
18 tomer assistance to the general public, each such en-
19 tity shall, unless not achievable, make that assist-
20 ance usable to individuals with disabilities who rely
21 on sign language by making available the ability to
22 communicate in real time in sign language with cus-
23 tomer service agents through direct video calling
24 services.

25 “(4) REGULATIONS.—The Commission shall—

1 “(A) not later than 1 year after the date
2 of enactment of this paragraph, prescribe such
3 regulations as may be necessary to implement
4 paragraph (2), which shall contain standards to
5 ensure that direct video calling services for indi-
6 viduals with disabilities who rely on sign lan-
7 guage as their primary form of communication
8 receive customer and technical support that is
9 not less effective in terms of availability, scope,
10 and quality than customer and technical sup-
11 port provided to the general public; and

12 “(B) not later than 2 years after the date
13 of enactment of this paragraph, prescribe such
14 regulations as may be necessary to implement
15 paragraph (3), which shall contain standards to
16 ensure that direct video calling services for indi-
17 viduals with disabilities who rely on sign lan-
18 guage as their primary form of communication
19 receive customer and technical support that is
20 not less effective in terms of availability, scope,
21 and quality than customer service provided to
22 the general public.”.

TITLE V—EMERGING TECHNOLOGY

3 **SEC. 501. EMERGING TECHNOLOGY.**

4 Title VII of the Communications Act of 1934 (42
5 U.S.C. 601 et seq.) is amended by adding at the end the
6 following:

7 **“SEC. 723. EMERGING TECHNOLOGY ACCESSIBILITY.**

8 “(a) AUGMENTATIVE AND ALTERNATIVE COMMU-
9 NICATION DEFINED.—In this section, the term ‘augment-
10 ative and alternative communication’ means any tool,
11 method, technology, strategy, service, training, coaching,
12 or other support used to supplement or replace speech.

13 “(b) REPORTS TO CONGRESS.—Not later than 5
14 years after the date of enactment of this section, and every
15 5 years thereafter, the Commission shall, in consultation
16 with the United States Access Board, submit to the Com-
17 mittee on Commerce, Science, and Transportation of the
18 Senate and the Committee on Energy and Commerce of
19 the House of Representatives a report assessing—

20 “(1) the extent to which emerging communica-
21 tion and video programming technologies, such as
22 those that include the use of artificial intelligence,
23 augmented reality, virtual reality, extended reality,
24 dual reality, spatial computing, and other advanced
25 machine learning, wireless technologies, including

1 Wi-Fi and Bluetooth, robotics, the Internet of
2 Things, and other forms of advanced computing
3 power, result in accessibility opportunities and bar-
4 riers for individuals with disabilities; and

5 “(2) solutions needed to ensure that emerging
6 communications and video programming technologies
7 and services such as those described in paragraph
8 (1)—

9 “(A) are accessible to individuals with dis-
10 abilities; and

11 “(B) provide the necessary hardware and
12 software to achieve compatibility with periph-
13 eral devices or specialized customer premises
14 equipment commonly used by individuals with
15 disabilities to achieve access.

16 “(c) ASSESSMENT OF EFFECT ON INDIVIDUALS
17 WITH PARTICULAR BARRIERS.—In preparing each report
18 required under subsection (b), the Commission shall assess
19 the effect of emerging technologies on individuals with dis-
20 abilities who have particular barriers to participation and
21 communication with those technologies, including individ-
22 uals with disabilities who—

23 “(1) have limited language or communication
24 abilities, including individuals with speech disabil-
25 ities and those that use augmentative and alter-

1 native communication, and individuals with cognitive
2 disabilities;

3 “(2) have significant, targeted, or multiple dis-
4 abilities, including individuals who are blind or low
5 vision, deaf or hard of hearing, DeafBlind, have an
6 auditory processing disorder, a cortical or cerebral
7 visual impairment, or have both communication and
8 mobility disabilities; or

9 “(3) in addition to their disability, lack access
10 to advanced communication services and technology
11 due to age, geographical location, socioeconomic sta-
12 tus or Tribal affiliation.

13 “(d) REGULATIONS.—Not later than 2 years after
14 the date on which the Commission submits each report
15 required under subsection (b), the Commission shall pre-
16 scribe new or update existing regulations for ensuring the
17 accessibility of emerging communications and video pro-
18 gramming technologies and services by individuals with
19 disabilities where doing so is necessary to further the goals
20 of the statutory provisions implemented by the regulations
21 of the Commission under parts 6, 7, 14, and 79 of title
22 47, Code of Federal Regulations, or any successor regula-
23 tion intended to fulfill these goals.”.

1 **TITLE VI—ENFORCEMENT AND**
2 **REPORTING**

3 **SEC. 601. ACCESSIBILITY ENFORCEMENT.**

4 (a) IN GENERAL.—Section 503(b)(5) of the Commu-
5 nications Act of 1934 (47 U.S.C. 503(b)(5)) is amended
6 by inserting after “uses that tower” the following: “, or
7 in the case of violations of this Act related to requirements
8 of accessibility for individuals with disabilities, including
9 violations of section 225, section 255, section
10 276(b)(1)(A), subsections (u) through (aa) of section 303,
11 section 330(b), section 710, section 711, section 713, or
12 sections 715 through 719”.

13 (b) OTHER LAWS.—This Act and the amendments
14 made by this Act shall not be construed to modify, impair,
15 supersede, or preclude enforcement of violations of other
16 State or Federal disability rights and civil rights laws.

17 **SEC. 602. ACCESSIBILITY COMPLAINT REPORTING.**

18 Section 717 of the Communications Act of 1934 (47
19 U.S.C. 618) is amended by striking subsections (b), (c),
20 (d), and (e) and inserting the following:

21 “(b) ACCESSIBILITY COMPLAINT REPORTING RE-
22 QUIREMENT.—Not later than 3 years after the date of en-
23 actment of the Communications, Video, and Technology
24 Accessibility Act of 2025, and every 3 years thereafter,
25 the Commission shall submit to the Committee on Com-

1 merce, Science, and Transportation of the Senate and the
2 Committee on Energy and Commerce of the House of
3 Representatives a report that includes the following:

4 “(1) The number and nature of complaints re-
5 ceived pursuant to subsection (u), (z), or (aa) of sec-
6 tion 303, section 330(b), section 713, and section
7 716(a) during the period covered by the report.

8 “(2) A description of the actions taken to re-
9 solve the complaints described in paragraph (1), in-
10 cluding forfeiture penalties assessed.

11 “(3) The length of time that was taken by the
12 Commission to resolve each such complaint.

13 “(4) The number, status, nature, and outcome
14 of each action for mandamus filed pursuant to sec-
15 tion 717(a)(6) and the number, status, nature, and
16 outcome of each appeal filed pursuant to section
17 402(b)(10).”.