

Congress of the United States
Washington, DC 20515

June 4, 2026

David Steiner
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, DC 20260

Benjamin Kuo
Senior Vice President of Facilities and Infrastructure
United States Postal Service
Office of the Consumer Advocate
475 L'Enfant Plaza SW
Washington, DC 20260

Carissa Shea
District Manager, MA-RI
United States Postal Service
25 Dorchester Ave, RM 4003
Boston, MA 02205

Dear Postmaster General Steiner, Vice President Kuo, and District Manager Shea,

We are writing to urge you in the strongest possible terms to expeditiously reopen a post office location in Allston, Massachusetts. The United States Postal Service (USPS) has recently indicated that you may be planning to abandon your commitment to reopen a post office location there. The Allston community depends on reliable and accessible postal services, and the lack of a convenient post office location creates unnecessary barriers for residents. We urge you to keep your promise to elected officials, the City of Boston, and Allston residents and return postal services to the community.

Over six years ago, on December 13, 2019, USPS decided to temporarily close the Allston Post Office located at 47 Harvard Avenue. At the time, residents expressed deep concerns about USPS's failure to obtain community input, the lack of a reopening plan, and inadequate alternatives for service. We have written to USPS several times since 2019 to express our interest in seeing a post office location reopened in Allston. Since then, the property at 47 Harvard Ave has been purchased and a mixed-use development has been proposed and approved. The site has ground-level space for a post office and we understand that USPS was previously in negotiations with the property owner about reopening a post office at this location.

However, on Tuesday, April 21, 2026, Boston City Council President Liz Breadon received an email from James Ruffing, USPS Real Estate Specialist, stating that USPS has “decided to temporarily pause looking for an alternative facility while it further reviews the operational needs of the Allston, MA area.” This directly contradicts a written commitment that USPS made in a 2025 letter to Boston Mayor Michelle Wu: “The Postal Service has decided to proceed with the relocation of the Post Office. . . . This is the final decision of the Postal Service with respect to this matter, and there is no right to further administrative or judicial review of this decision.”

On May 5, 2026, you received a letter from elected officials at the city and state levels—including City Council President Breadon, State Representative Kevin G. Honan, State Representative Michael J. Moran, State Senator William Brownsberger, City Councilor Ruthzee Louijeune, City Councilor Julia Mejia, City Councilor Erin Murphy, and City Councilor Henry Santana—expressing their firm opposition to any effort by USPS to back away from its commitments to the Allston community. Over the last six years, you have also received repeated outreach from us, the federal delegation representing Allston, and the community, urging the reopening of a post office in the neighborhood. This outreach includes multiple letters, emails, and direct unanswered phone calls from us and our teams.

The failure to reopen a post office location in Allston has gone on long enough. We write to request a clear answer as to whether the April 21, 2026 correspondence from James Ruffing is the official USPS policy. We also request confirmation that USPS will keep its commitment to the community and expeditiously relocate and reestablish a post office location in Allston. Please provide a written response addressing our questions by June 16, 2026.

Thank you for your time and attention to this matter.


Sincerely,



Edward J. Markey
United States Senator



Elizabeth Warren
United States Senator



Ayanna Pressley
Member of Congress