



441 G St. N.W.
Washington, DC 20548

September 17, 2019

The Honorable Jon Tester
Ranking Member, Committee on Veterans' Affairs
United States Senate

Dear Senator Tester:

Thank you for your letter, jointly signed by Senators Edward J. Markey and Elizabeth Warren, requesting that the Government Accountability Office review matters relating to the quality rating system for community living centers (CLCs) operated by the U.S. Department of Veterans Affairs (VA).

GAO accepts your request as work that is within the scope of its authority. At the current time we anticipate that staff with the required skills will be available to initiate an engagement in about four months. Your request has been assigned to Ms. A. Nicole Clowers, Managing Director, Health Care. Closer to the time GAO can start this engagement, Ms. Clowers or a member of her team will contact Ms. Dahlia Melendrez to confirm that this request continues to be your priority for us. As applicable, we will also be in contact with the cognizant Inspector General's office to ensure that we are not duplicating efforts. If an issue arises during this coordination, we will consult with you regarding its resolution.

If you have any questions, please contact Ms. Clowers at 202-512-4010 or clowersa@gao.gov, or Ms. Tina Won Sherman, Assistant Director, Congressional Relations, on my staff at 202-512-8461 or shermant@gao.gov.

Sincerely yours,

A handwritten signature in black ink that reads "Orice Williams Brown".

Orice Williams Brown
Managing Director
Congressional Relations

cc: Ms. Dahlia Melendrez

Ref: CCAR 19-1427



441 G St. N.W.
Washington, DC 20548

September 17, 2019

The Honorable Edward J. Markey
United States Senate

Dear Senator Markey:

Thank you for your letter, jointly signed by Ranking Member Jon Tester, Senate Committee on Veterans' Affairs and Senator Elizabeth Warren, requesting that the Government Accountability Office review matters relating to the quality rating system for community living centers (CLCs) operated by the U.S. Department of Veterans Affairs (VA).

GAO accepts your request as work that is within the scope of its authority. At the current time we anticipate that staff with the required skills will be available to initiate an engagement in about four months. Your request has been assigned to Ms. A. Nicole Clowers, Managing Director, Health Care. Closer to the time GAO can start this engagement, Ms. Clowers or a member of her team will contact Ms. Nikki Hurt to confirm that this request continues to be your priority for us. As applicable, we will also be in contact with the cognizant Inspector General's office to ensure that we are not duplicating efforts. If an issue arises during this coordination, we will consult with you regarding its resolution.

If you have any questions, please contact Ms. Clowers at 202-512-4010 or clowersa@gao.gov, or Ms. Tina Won Sherman, Assistant Director, Congressional Relations, on my staff at 202-512-8461 or shermant@gao.gov.

Sincerely yours,

A handwritten signature in black ink that reads "Orice Williams Brown".

Orice Williams Brown
Managing Director
Congressional Relations

cc: Ms. Nikki Hurt

Ref: CCAR 19-1427



441 G St. N.W.
Washington, DC 20548

September 17, 2019

The Honorable Elizabeth Warren
United States Senate

Dear Senator Warren:

Thank you for your letter, jointly signed by Ranking Member Jon Tester, Senate Committee on Veterans' Affairs and Senator Edward J. Markey, requesting that the Government Accountability Office review matters relating to the quality rating system for community living centers (CLCs) operated by the U.S. Department of Veterans Affairs (VA).

GAO accepts your request as work that is within the scope of its authority. At the current time we anticipate that staff with the required skills will be available to initiate an engagement in about four months. Your request has been assigned to Ms. A. Nicole Clowers, Managing Director, Health Care. Closer to the time GAO can start this engagement, Ms. Clowers or a member of her team will contact Mr. Feras Sleiman to confirm that this request continues to be your priority for us. As applicable, we will also be in contact with the cognizant Inspector General's office to ensure that we are not duplicating efforts. If an issue arises during this coordination, we will consult with you regarding its resolution.

If you have any questions, please contact Ms. Clowers at 202-512-4010 or clowersa@gao.gov, or Ms. Tina Won Sherman, Assistant Director, Congressional Relations, on my staff at 202-512-8461 or shermant@gao.gov.

Sincerely yours,

A handwritten signature in black ink that reads "Orice Williams Brown".

Orice Williams Brown
Managing Director
Congressional Relations

cc: Mr. Feras Sleiman

Ref: CCAR 19-1427