

EDWARD J. MARKEY
MASSACHUSETTS

COMMITTEES:
ENVIRONMENT AND PUBLIC WORKS
RANKING MEMBER:
SUPERFUND, WASTE MANAGEMENT, AND
REGULATORY OVERSIGHT
FOREIGN RELATIONS
RANKING MEMBER:
SUBCOMMITTEE ON AFRICA
AND GLOBAL HEALTH POLICY
COMMERCE, SCIENCE, AND TRANSPORTATION
SMALL BUSINESS AND ENTREPRENEURSHIP
CHAIRMAN:
U.S. SENATE CLIMATE CHANGE CLEARINGHOUSE

United States Senate

April 26, 2016

SUITE SD-255
DIRKSEN BUILDING
WASHINGTON, DC 20510-2107
202-224-2742

975 JFK FEDERAL BUILDING
15 NEW SUDBURY STREET
BOSTON, MA 02203
617-565-8519

222 MILLIKEN BOULEVARD, SUITE 312
FALL RIVER, MA 02721
508-677-0523

1550 MAIN STREET, 4TH FLOOR
SPRINGFIELD, MA 01101
413-785-4610

Mr. Jeffrey Bezos
Chief Executive Officer
Amazon.com, Inc.
410 Terry Avenue N.
Seattle, WA 98109

Dear Mr. Bezos,

I write to express my concerns about Amazon's exclusion of certain Boston neighborhoods from its same-day delivery service. According to a recent article in the Boston Globe ("Why Doesn't Amazon Offer Same-day Delivery in Roxbury", April 21, 2016), Amazon has excluded three zip codes in the predominately minority neighborhood of Roxbury from its same-day delivery service. Excluding these areas deprives its residents of the ability to purchase items from Amazon in the morning and have them delivered by that evening. While the media reports that nearly everyone in the Greater Boston area has access to Amazon's same-day delivery, Roxbury is excluded from the service.

I am concerned that your company's model for determining which areas will receive same-day delivery disproportionately disadvantages minority and low-income communities, which may already face substantial obstacles accessing stores that sell essential items including groceries, toiletries, and school supplies. While Amazon has the right to use its own business analysis to determine where to offer same-day delivery, concerns emerge when the company offers services to the vast majority of an area but selectively excludes a few neighborhoods where low-income and minority residents call home.

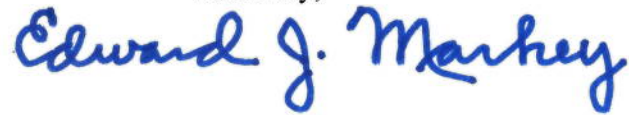
I respectfully request that you answer the following questions:

- 1) Please list all criteria Amazon considers when determining where to provide same-day delivery service? Does Amazon weigh the criteria, giving more consideration to certain characteristics when deciding where to provide same-day delivery service? If yes, how?
- 2) Why has Amazon chosen to not provide service in three Roxbury zip codes (02119, 02120, 02121)? What specific characteristics did Amazon consider when choosing not to provide this service?

3) Does Amazon plan to offer same-day delivery service to these Roxbury communities in the future? If yes, when? If no, why not?

Thank you for your attention to this important matter. Please provide a written response by May 17, 2016. Please feel free to contact Daniel Greene in my office at 202-224-2742 for additional information.

Sincerely,

A handwritten signature in blue ink that reads "Edward J. Markey". The signature is written in a cursive style with a large, prominent "E" and "M".

Edward J. Markey